Portfolio

A monthly newsletter for Wealth Portfolio Solutions

CGI

Issue 3, May 2015

The aim of Portfolio is to share key business and operational updates, recognize members and announce the latest social events and activities. It's important to us at CGI to recognize one another for a job well done and to keep up with recent news from our various teams.

Do you have any news for next month's issue? Contact **Snow Murdock** to submit your story.

1 STAYING UP TO DATE

Tweet, tweet!

Staying up to date is important, especially for a large team like WPS. So if you haven't already, start following **Wayne Hong** on Twitter to get the latest updates and news on WPS!

Note: For access to this page, you must submit a request on Twitter and have it approved. To request access, click **here**.

Operations

→ ITSM, the latest version of our Remedy ticketing tool, goes live in June. This will enable all our clients to be able to submit tickets and get updates more easily, which will lower our email volume. We are currently training our clients and internal users on the product

→ The PSSP Helpdesk will be officially renamed after ITSM's launch in June as the "WPS Service Desk". This aligns with the complexity and level of services being delivered by the team

→ A new standard incident prioritization matrix has been created to ensure that we are consistently delivering our SLA targets and improving our value to our clients

→ The WPS Service Desk welcomed a new member last week; please welcome Elena Dondish!

MVest maintenance release

→ We successfully deployed a large maintenance release including four change requests, 16 defects and a New Relic monitoring tool on May 9, fulfilling a contractual requirement to implement the three change requests within one year of going live for one of our major clients

→ Eight maintenance releases currently in progress with two more being deployed May 30, 2015

MPower

→ We received a CSAP score of 9.92 for the TD FATCA project. Great work by the team!

→ The Scotia Discovery project is complete. The results were presented to the client on Thursday, May 14. The next phase will keep us busy for a few year *when* the client signs

→ The RBC Consolidation Discovery project will be done by the end of May. Another large project *when* the client signs.

BACK TO TOP

Name
Nelson Quach

Title
Business Analyst

Birthday
June 28

Educational background
B. of Business Management

Recent work experience at CGI
As part of the maintenance release team for MVest, working with both technical and quality assurance analysts to deliver a series of releases to clients.

Hobbies, interests and passions
Hiking, camping, sports and reading

What do you like to do on weekends?
Participate in sports activities and spend time with friends and family

One word to describe yourself
Analytical

Dream job when you were young
Working at NASA

If you could have dinner with anyone in history or in present time, who would it be?
Isaac Asimov

BACK TO TOP --- --

3 WORK & PLAY

Who said Play-Doh was just for kids?

On Thursday, May 21, the Fun Committee hosted their first-ever Play-Doh mascot competition!

The goal was to create a mascot for Wealth Portfolio Solutions (WPS) and the winning team members received a $10 Tim Horton's gift card each. Our judges based their decision on 4 criteria: teamwork, creativity, relevance and presentation.

It was a tough decision for our judges, but after a final tiebreaker, the winning mascot is Dr. Hoot (below)! Congratulations to our winners: Gary Lam, Snow Murdock, Fahd Khan, Hira Zahid, and Sayeed Sharif!

For more photos from the competition, click **here**.

Have ideas to share? Contact your Fun Committee members: **Danica Chan**, **Joyce Tsang**, **Ruth Jakob**, **Cindy Liang** and **Vaibhav Gupta**.

OneWalk to Conquer Cancer

Do you want an opportunity to give back to the community? Then join the **The Shoppers Drug Mart ® OneWalk to Conquer Cancer**, which benefits the Princess Margaret Cancer Centre. On September 12, 2015, many will walk 25 km through the streets of Toronto to support the fight against all cancers.

You can donate online or join our 'CGI Cruisers' team for the walk! Click **here** to donate or join the team.

Happy Birthday Shakespeare!

Throw in some games and cakes, and what do you get? A birthday party! In celebration of the legend's birthday, the Fun Committee hosted a Shakespeare themed event on April 23. It was definitely a *sweet* celebration!

Come by the Oxygen Fitness Studio at 150 Commerce Valley Drive for some classes hosted by your very own colleagues!

Movement meditation class

This class aims to increase mindfulness and awareness of body/mind through moving meditation. Using simple contemplative movements, we work towards becoming more present, releasing muscles, joints, mental stiffness and conditioning the body and mind for agility.
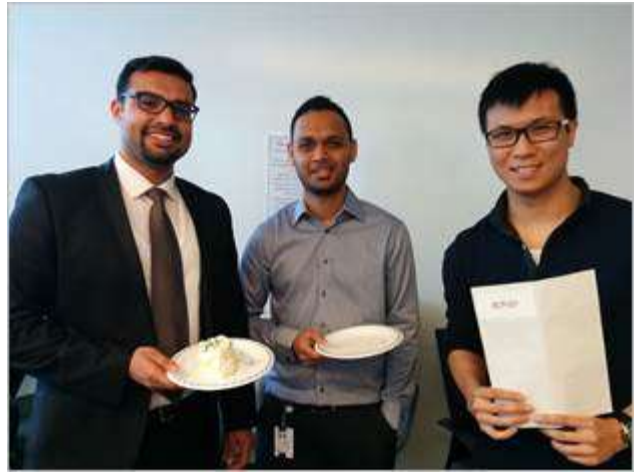
This class is perfect for you if you want to:
→ De-stress and increase your ability to relax
→ Feel more present with your mind and body
→ Breath more deeply
→ Regain metal clarity

As of now, there is only one class left: **May 28 from 12:45-1:30pm**. However, depending on the response, this class may continue until July. Please contact **Christine Samuel** for more information.

Wing chun kung fu class

Wing chun kung fu is a style of martial arts that has been around for many years and it is known for developing capability to control your opponent in close range attacks and leveraging their power in your counter attacks.

This class is held every **Friday from 12:45-1:15pm**. Please contact **Brian Ma** if you're interested.

BACK TO TOP --- --

4 ABOVE & BEYOND

APPLAUD

Put your hands together for these folks who received an APPLAUD for living CGI values in April!

For living the value of "Intrapreneurship and Sharing"

→ Junaid Qureshi
→ Prabhavathi Metla
→ Gary Lam
→ Wayne Hong

For living the value of "Respect"

→ Danica Chan

For living the value of "Partnership and Quality"

→ Claudia Straka
→ Desmond Sornabala
→ Gary Lam
→ Mike O'Riley
→ Norine Kiddie
→ Mahbub Rashid
→ Igor Savichev
→ Junaid Qureshi
→ Nelson Quach

Bravo!

Bravo David Wilson, Gaurav Vohra, Steven Dulhanty, Fazia Khan-Budhu, Gaurav Tripathi and Priyavani Lam!
We would like to thank you all for your contributions to the EPQ program. Your effort on this key delivery is greatly appreciated!

Bravo Sharon Cameron!
Sharon, thank you for your continued strong project management discipline on the RBC account. In a recent conversation, the client noted this. It has also resulted in achieving a couple of recent milestones – RBC UAT approval for the new pControl test environment, and an overall CSAP score of 9.8 on the Trial Balance Extract project (2.14.2591). Well done!

Bravo Ashraf Saad!
Thank you for your diligent financial management on the RBC pControl interfaces engagement. As you know, we completed financial close on this project at the end of February. We were able to release the remaining contingency and as a result final profitability exceeded 58% compared to original projections of 50%. Well done!

Quarterly results

Here are some final results from Q2:

Final counts for Q2
Total APPLAUD awards: 52
Total Bravo! awards: 11

Congratulations to these members for having the highest number of APPLAUDs in Q2!
→ Junaid Qureshi   → Nelson Quach
→ Lisa Chen

Bravo Heather Loizides!
It is with great pleasure to nominate Heather for the Bravo Award in recognition of her outstanding leadership and tireless efforts for the IFRS project – Phase 2. We would like to recognize Heather's hard work and team leadership.

Bravo Junaid Qureshi!
Thank you for your support and proactive analysis of the critical issues that could impact MVest maintenance delivery to our clients. Junaid is always willing to help out at a moment's notice and continues to own and follow-up on all requests made.

What's the difference between these awards? How do I nominate someone?

Applaud

Did someone go above and beyond for you today? Submit an Applaud nomination! These hardworking members will be included in next month's issue of Portfolio and will be emailed a certificate – no approvals required!

How to nominate someone for an Applaud

1. Select this **link**.
2. Click on the value you wish to recognize.
3. You'll be directed to a form to enter the member's name and a message as to why you are nominating them.

Bravo!

Do you know someone who makes a contribution day after day and deserves a little something more? Give them a Bravo! Those nominated will be included in next month's issue of Portfolio and will receive a certificate and VIPass.

How to nominate someone for a Bravo!

1. Complete this **form** and submit it to your colleague's manager for approval.
2. Once approved, send the form with the approval to **CGI GTA Banking Services Bravo Awards**.
3. After it's been processed, the Bravo! certificate will be sent to the manager, who will present it to the nominee.
4. The nominee will receive an email with a VIPass certificate number and instructions on logging onto the site and exchanging the VIPass for gift certificates

Impact

Do you know of a team or individual who exemplifies CGI's values and stands out as a true leader who's making a difference in our business? Nominate them for an Impact award! Winners will be included in the following issue of Portfolio and will receive an award.

Note: Approval required by the GTA Leadership Team

How to nominate someone for an Impact:

Send an email to your director with the information below, and the director will forward the nomination to the **CGI GTA Impact Award Committee**.

- Nominee's name
- Period (start and end dates) during which the event/action happened
- Detailed description of the event/action
- Outcome of the event/action
- CGI value that you believe is aligned with the event/action

The next deadline for nominations this year is September 7.

Still have questions? Review the CGI Recognition Brochure.

BACK TO TOP -- --

5 WELCOMES & FAREWELLS

Give a warm CGI welcome to…

Adrian Wong | Project Delivery Officer, Co-op
Adrian is an accounting and finance student at the University of Waterloo, majoring in financial management. When he is not reading up on the latest social ventures, he is updating himself on his other interests, which include business development, financial markets, and software & & hardware technology. He is also a squash athlete and an active member in the Kitchener-Waterloo Startup Community. Adrian is scheduled to graduate in December 2015.

Fun fact: Adrian knows his cars. Ask him anything!

Karan Sidhu | Project Delivery Officer, Co-op
Karan is a third year math and business student at the University of Waterloo. In his previous work term, he worked for Toronto Hydro as an IT Support Analyst. His kindergarten and elementary schooling has been in India and he spent his high school education in Canada. His favorite tourist destination is Gold Coast, Australia.

Fun fact: Karan will be turning 21 on June 2 and he is expected to graduate in April 2017.

Henry Gu | Project Delivery Officer, Co-op
Henry is a math student at the University of Waterloo, specializing in financial analysis and minoring in statistics. This is Henry's second co-op term at CGI (welcome back!). His interests include computer programming, piano, music theory, and geography. He is anticipated to graduate in April 2017.

Fun fact: Henry lived in Europe for two years during his childhood, but doesn't remember much from that time.

Peter Sun | Technical Analyst, Co-op
Peter is an electrical engineering student at the University of Waterloo. His major interests include product and software development. He also enjoys swimming, rooting for the Knicks and playing the saxophone. Peter is scheduled to graduate in April 2018.

Fun fact: Peter likes to shuffle when a good song comes on the radio.

Thomas Hansen | Quality Assurance Tester, Co-op
Thomas is in his third year at the University of Waterloo, studying mathematics. Not only is he an avid sports enthusiast, but he also plays competitive hockey, soccer, and ultimate Frisbee. But wait, there's more: he also enjoys rock climbing and curling!

Fun fact: Thomas was ranked in the Top 25 in Canada for chess. Checkmate!

Amanda Myers | Project Delivery Officer, Co-op
Amanda is an environment and business student at the University of Waterloo. Some of her interests include environmental issues and legal studies. In her free time, she enjoys snowboarding, baking, rock climbing, and painting. Amanda is scheduled to graduate in April 2016.

Fun fact: Amanda has played concerts in Germany, Austria, Switzerland and Italy over the course of two weeks!

Agnes Lau | Project Delivery Officer, Co-op

Agnes is a fourth year accounting student at the University of Waterloo. She plans to pursue a CPA designation after she graduates in April 2016. She also loves travelling and cooking.

Fun fact: Agnes is a music lover. She knows how to play the piano and most of the percussion instruments.

Shuai Huang | Technical Analyst, Co-op

Shuai is taking system design engineering at the University of Waterloo. Although he has a diverse set of skills, such as fine arts, his major interests include finance, reading, and technology. He is also passionate about interior design. Shuai is scheduled to graduate in April 2016.

Fun fact: Shuai is an avid reader who borrows a book from the library every four days. His favourite is Pressure Test!

Farewell. Wishing you all the best of luck!

Anastasia Krasavina | Technical Writer/Analyst

"I would like to express CGI's appreciation for the three and a half years Anastasia has spent with us. Her contribution in our product documentation will be missed. On behalf of the team, I wish her the best of luck with all future endeavors."– Clara Fancy, Director, Product Development

Eric Wong | Technical Analyst, Co-op

"To understand Eric 'Two Shots' Wong, one need only to watch him work – at any given point, constantly surrounded by: 1) irate POC vendor partners, 2) an excitable Ashray pushing to close out deploys and automate builds, 3) random people asking him why JIRA wasn't behaving properly and what he was doing to fix it, 4) daily architectural meetings with Derek, with more POCs being added to the hopper, and 5) a totally different set of random people (mostly just Ashray) asking him why environments weren't up and what he was doing to fix it. I wonder how he would multi task, juggle multiple priorities at the same time and always give 100%"– Ashray Gokul, Development Lead

Tomasz Szwiega | Technical Analyst, Co-op

"Legend has it that after long years of pillagin' and piratin' off the coast of Waterloo, Tomasz 'arr matey' Szwiega made his way into sunny Markham, to 'R' his way into revenue analytics. Armed only with his trusty winter jacket, retro hairstyle and a back pack much too small for him, he managed to keep his cool, make friends and influence people while delivering: 1) a proof of concept and net new functionality on an untested technology stack, 2) work despite the fact that development and design methodologies kept changing underneath him, and 3) snappy come backs"– Ashray Gokul, Development Lead

Nirruthik Srikantha | Project Control Officer, Co-op

"Nirruthik was part of the PMO team, helping to oversee the group of projects within WPS in a PCO capacity. He was a key contributor to help drive weekly reporting as well as an overall administrative support for the WPS organization. He will be missed and we wish him success on his future endeavors."– Brian Ma, Project Control Officer

BACK TO TOP -- --

Have a story or some news to share? Email <u>Snow Murdock</u> to have it included in next month's issue of Portfolio!